

|-&gt;

Title 22@ Social Security

|-&gt;

Division 9@ Prehospital Emergency Medical Services

|-&gt;

Chapter 8@ Poison Control Center Regulations

|-&gt;

Article 2@ General Provisions

|-&gt;

Section 100201.03@ Poison Control Center Staffing

## **100201.03 Poison Control Center Staffing**

### **(a)**

Each poison control center shall have a medical director who shall be a physician and surgeon currently licensed in the State of California, who has a minimum of two (2) years' postgraduate training in clinical toxicology and/or a minimum of three (3) years' clinical experience in the last five (5) years in toxicology or poison information sciences, and who devotes a minimum of ten (10) percent of his or her practice to treating poisoned patients. The medical director shall be on-call to the staff of the poison control center and shall participate in professional medical education programs pursuant to subsection (b)(4) of this Section. Duties of the medical director shall include, but not be limited to: (1) Assisting the specialists in poison information upon request or in accordance with treatment and triage protocols; (2) approving treatment and triage protocols as specified in Section 100201.02(a)(4) which are written and updated by the program director pursuant to subsection (b)(3) of this Section; (3) reviewing the quality assurance program as specified in Section 100201.04; (4) consulting with physicians on the treatment of poisoned patients as appropriate; and (5) reviewing the poison center specialty consultant(s)' qualifications and approving or disapproving the consultation services applicant(s).

### **(1)**

Assisting the specialists in poison information upon request or in accordance with

treatment and triage protocols;

**(2)**

approving treatment and triage protocols as specified in Section 100201.02(a)(4) which are written and updated by the program director pursuant to subsection (b)(3) of this Section;

**(3)**

reviewing the quality assurance program as specified in Section 100201.04;

**(4)**

consulting with physicians on the treatment of poisoned patients as appropriate; and

**(5)**

reviewing the poison center specialty consultant(s)' qualifications and approving or disapproving the consultation services applicant(s).

**(b)**

Each poison control center shall have a program director who shall be a pharmacist, physician or registered nurse, licensed in the State of California, who has a minimum of two (2) years' postgraduate training in clinical toxicology and/or a minimum of three (3) years' clinical experience in the last five (5) years in toxicology and/or poison information sciences. The program director must have two (2) years' experience in the administration of a health related program. Duties of the program director shall be coordinated with the medical director and shall include, but not be limited to: (1) Supervising the poison control center's organization, staff, funding and quality assurance; (2) determining and ensuring the availability of staff identified in subsections (a), (c), (d) and (e) of this Section; (3) developing and updating treatment and triage protocols as specified in Section 100201.02(a)(4) to be approved by the medical director pursuant to subsection (a)(2) of this Section; (4) developing and/or approving poison oriented health

education programs for the public and health professionals pursuant to Section 100201.02(a)(6). These education programs shall be coordinated with the local EMS agency(s); (5) developing and maintaining a data collection system as specified in Section 100201.05; and (6) assisting the specialists in poison information upon request or in accordance with treatment and triage protocols.

**(1)**

Supervising the poison control center's organization, staff, funding and quality assurance;

**(2)**

determining and ensuring the availability of staff identified in subsections (a), (c), (d) and (e) of this Section;

**(3)**

developing and updating treatment and triage protocols as specified in Section 100201.02(a)(4) to be approved by the medical director pursuant to subsection (a)(2) of this Section;

**(4)**

developing and/or approving poison oriented health education programs for the public and health professionals pursuant to Section 100201.02(a)(6). These education programs shall be coordinated with the local EMS agency(s);

**(5)**

developing and maintaining a data collection system as specified in Section 100201.05; and

**(6)**

assisting the specialists in poison information upon request or in accordance with treatment and triage protocols.

**(c)**

Each poison control center shall have a specialist(s) in poison information who shall be a pharmacist, physician, or registered nurse currently licensed in the State of California, who has training or experience in toxicology and poison information sciences as defined by the medical and program director of the poison control center. Duties of the specialist in poison information shall include, but not be limited to: (1) Answering incoming telephone calls, evaluating the poison exposure history, providing management information and determining the necessity for additional medical consultation; (2) updating poison information files; and (3) teaching poison oriented health education programs.

**(1)**

Answering incoming telephone calls, evaluating the poison exposure history, providing management information and determining the necessity for additional medical consultation;

**(2)**

updating poison information files; and

**(3)**

teaching poison oriented health education programs.

**(d)**

Each poison control center may have a poison information provider(s) trained in reading, understanding and transmitting poison information. The poison information provider will be under the direct on-site supervision of a specialist in poison information.

**(e)**

Each poison control center shall have a poison center specialty consultant(s) who is qualified by training and/or experience to provide specialized toxicology information related to the poisonings encountered in the area serviced by the

poison control center. The poison center specialty consultant shall have a written agreement with the poison control center that is updated yearly to provide consultation services on an on-call basis.